



PATRON HOSPITALITY BARTENDER VOLUNTEER CHECKLIST

* Please wear black pants or skirt, a white or black shirt (or SLO REP polo/T-shirt), and closed-toe shoes. All volunteers must wear a SLO REP apron or vest, provided by the Theatre (unless wearing polo/T-shirt). Volunteers need to arrive by the scheduled start time. If you are running more than 5 minutes late, call or text the house manager. *

BEFORE THE LOBBY IS OPEN

- CHECK IN WITH HOUSE MANAGER UPON ARRIVAL** – Verify type of bar (non-alcoholic, beer/wine, or martini)
- Once H.M. has given the ok, start prepping bar (*See Setup Cards in kitchen*)
- Take all bar items to lobby **on the cart** & set up display; Unlock beer taps if serving alcohol (leave locks in bar drawer); Set out cups for coffee, wine, beer/soda, & mixed nuts
- Count starting cash** in bar drawer (should be \$150) and initial cash sheet next to house manager's initials
- Assist with setting up lobby and patio if all other bar duties are complete
- Meet with H.M. & Stage Manager in lobby 5 min. before opening lobby to check run times of show

WHILE LOBBY IS OPEN (1 hour before show starts)

- Stay stationed at the bar and sell beverages & snacks using the iPad – **PLEASE DO NOT LEAVE THE BAR**
- Call Front Door Volunteer or H.M. if you need some more items from the kitchen
- When H.M. asks, put up the "CLOSED" sign & stop all sales
- Please **DO NOT** walk into the theatre or stand by the theatre doors to "check out" if people are in their seats – **stay stationed at the bar unless otherwise instructed by the H.M.**

DURING ACT I

- Stay at the bar until H.M. releases you to set up for intermission**
- Refresh all bar items; Get more ice if needed; Empty any trash that is more than half full
- Stay clear of the lobby & theatre doors while show is running** – actors may have fast entrances/exits through lobby

DURING INTERMISSION

- Stay stationed at the bar, sell beverages & snacks – **DO NOT LEAVE THE BAR**
- When H.M. asks, put up the "CLOSED" sign & stop all sales
- DO NOT** walk into the theatre or stand by the theatre doors to "check out" if people are in their seats – **stay at the bar unless otherwise instructed by the H.M.**

DURING ACT II

- CASH REPORTING:** Count/set aside \$150 from concessions drawer & sign sheet with H.M.; Count remaining cash & fill out/sign cash report slip; Begin bar cleanup once H.M. verifies all cash
- Clean up bar items**
 - Put all items back *exactly* where you found them;
 - Use the cart to take all items back to the kitchen;
 - Dry beverages before putting them back in the fridge;
 - **Restock refrigerators** from shelves in kitchen,
 - Dump all ice in sink and dry the slush buckets/ice buckets/bowls to prevent mildew
- Wash, Dry, and Put Away ALL dishes/martini glasses/shakers**
- Replace cover on back of bar to hide display items (or ask H.M. to help you); Wipe down all bar counters; **Empty bar trashcans and replace liners;** Turn off any candles/lights around the bar
- Leave vests/aprons in kitchen, collect personal items, **and return any keys to H.M.**
- CHECK OUT WITH H.M. BEFORE LEAVING THE THEATRE**